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Application Number:	09826121			
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Title of Invention:	METHOD, SYSTEM, AND PROGRAM FOR CUSTOMER SERVICE AND SUPPORT MANAGEMENT			
First Named Inventor/Applicant Name:	Andy Ming Lee			
Customer Number:	74162			
Filer:	Scott C. Harris			
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
Request for Continued Examination (RCE)	rce_709.pdf	699341	no	3	
		4c877a5561447a9d46e1f15d56beedb42bf 9ed27			
Warnings:					
Information:					
Amendment Submitted/Entered with Filing of CPA/RCE	alorcia 2001_pamend ment 709. pdf	57932	no	19	
		41532a0537a9552e907af1b72e1c4ba5549 09e25			
Warnings:					
Information:					
3 Fee Worksheet (PTO-875)	fee-info.pdf	30308	no	2	
		63602d5dac60ee5a0259804897c45206f97 ac7e5			
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